

# TERMS OF THE GUARANTEE

Your watch "WilTell ®" is guaranteed by Wiltell Sàrl for a period of twenty-four (24) months from the date of purchase and in accordance with the general terms of this warranty. The WilTell international warranty covers the components and the manufacturing defects existing at the time of the purchase of the watch ("defects"). The warranty comes into effect only if the certificate of warranty is fully dated and correctly filled-up, and bears the seal of the official Wilhelm Tell dealer ("valid certificate of warranty"); which is located in the back of the presentation box and the watch must imperatively be sent back in its presentation box.

For the period of warranty, and on presentation of the valid certificate of warranty (presentation box of the watch), you will have the rights to repair any defect free of charge. If repairs would prove to be ineffective to restore to normal conditions of use of your WilTell watch, Wiltell Sàrl guarantees its replacement by a WilTell watch of similar model. The warranty of the watch of replacement will be over twenty-four (24) months after the purchasing date of the replaced watch (original sale).

The warranty of the manufacturer does not cover:

- Normal wearing and ageing (e.g. scratches with the crystal; the shading of the color and/or material of the strap and the non-metallic components, such as leather, plastic, textile, Velcro; the exfoliation of plating).
- any damage to any part of the watch rising from the inappropriate or abusive use, the lack of care, negligence, accidents ( bumps, crushing, breaking of crystal, etc), of the incorrect use of the watch
- indirect or substantial damages of any type resulting from, for example: the wearing, failure, defects or of the inaccuracy of the WilTell watch;
- the watch handled by a non-approved person (e.g. for the replacement of the strap or bracelet), services or repairs) or whose state of origin have been altered out of the control of Wiltell Sàrl.
- any handling of the watch by a non-authorized person (for example in the event of replacement of the strap, or maintenance or repair) or if the watch undergoes deteriorations of its original state, apart from the control of Wiltell Sàrl.

Any other claim against the Wiltell Sàrl company, for example in the event of additional damages not included in those described above and covered by the warranty, is expressly excluded, except in view of obligatory statutory duties that the purchaser could have towards the manufacturer.

Warranty of the above mentioned manufacturer:

- is independent of any guarantee provided by the salesman and for whom it engages his only responsibility.
- does not affect at all the rights of the purchaser towards the salesman, nor no other obligatory statutory duty which the purchaser would have.

The service to the customers of Wiltell Sàrl ensures the perfect maintenance of your WilTell watch.

In case of problem, please return your WilTell watch to:

Etablissement Mercier S.A.  
SAV WilTell  
Route de France 3  
CH - 2345 Les Breuleux  
Switzerland